



Virtual Doorman launches interactive web portal

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Virtual Doorman, a leading high-tech residential monitoring service that provides traditional doorman service remotely, is launching the third generation of its advanced technology: an interactive web portal that enables residents to communicate far more efficiently and rapidly with the Virtual Doorman command center.

Formerly limited to telephone and email communication, the new web portal provides residents with a superior means of alerting the Virtual Doorman about guests who will be arriving, packages and deliveries that are expected, and a host of other activities requiring the attention of the Virtual Doorman.

"In the ten years since we launched Virtual Doorman, the company has grown substantially," said Colin Foster, vice president of sales & marketing for Virtual Doorman.

"We are introducing this user-friendly interactive Web Portal to enable us to continue delivering the same exceptional customer service that is our hallmark and that our customers deserve. Available 24/7, the new Web Portal has been designed to streamline the information exchange between residents and their Virtual Doorman. It ensures real-time, accurate information exchange between residents and the Command Center, along with detailed activity logs which can be accessed in the event of a problem."

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