



Crystal Window & Door employee demonstrates trauma skills in real life

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Shown (left to right) are: Kyle Burgette, shipping supervisor, Kathryn Bommer, RN, Geisinger education coordinator, Ben Stine, and Mike DelPrete, Crystal PA general manager.

enton Township, PA Like many manufacturers, Crystal Window & Door Systems incorporates periodic training for employees into its work environment. Many training courses Crystal uses are focused on injury prevention and advanced first aid to maintain a safe workplace. To ensure readiness in the event of a serious injury at the factory, 14 managers, supervisors, and production line lead workers at Crystal's northeast Pennsylvania plant attended a life-saving skills course offered last fall at Geisinger Community Medical Center in Scranton. The course proved invaluable when an employee was able to put those skills to use recently in a crisis outside of work.

Ben Stine, a leader on the finished product wrapping line at Crystal's Benton Township PA facility, attended the Stop The Bleed trauma skills course in November. The course teaches the basic principles of bleeding control and tourniquet use until trained emergency providers arrive. Weeks later while driving out of state, Stine encountered a serious car accident that had just occurred. Using the skills he learned and the equipment kit provided at the course, Stine was able to stabilize the severely injured accident victim until emergency responders arrived.

To commemorate Stine's swift actions that assisted in saving a life, Geisinger Education and Outreach Coordinator Kathryn Bommer, RN, presented the Geisinger Trauma Team Community Recognition Award and Challenge Coin to Stine at a ceremony held at Crystal's facility on February 5, 2024.

"This story is a testament to the value of preparedness and investment in safety and life-saving skills training," said Mike DelPrete, general manager at Crystal's Pennsylvania factory. "Crystal's dedicated employees who attended the Stop The Bleed course are well equipped in the event of any injury at our plant, or in this case, outside of work. Ben Stine's cool-headed response in a very serious situation helped save a life and showed the importance of this type of training."

"In addition to Crystal's regular training on operating procedures, production equipment usage protocols, and personal safety equipment requirements, having staff at the plant trained on emergency first aid and life-saving skills makes a much safer work environment," said DelPrete.

Stine is in his second year with the Crystal Window & Door. Stine has also been nominated for the Civilian Savior Award from the American Trauma Society PA Division at its annual conference scheduled for April 2024.

Crystal Window & Door Systems is one of the top 30 manufacturers in North America of replacement and new construction vinyl, uPVC, and aluminum window and door products and high-end fenestration systems. Crystal offers a full product line, rapid order-to-delivery times, quality workmanship, innovative product features, outstanding value, and an experienced and knowledgeable staff. Headquartered in New York, the company operates a national network of factories, branches, subsidiaries, and affiliates in California, Illinois, Missouri, Ohio, Pennsylvania, and Texas.