



## **Time Warner Cable Business Class offers clients business to business solutions**

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In today's economic environment, businesses large and small are looking for a communications provider that is reliable, cost-effective and that provides exceptional customer service. Finding all three elements from one provider can seem like a daunting task if you're unfamiliar with the providers in your area and what they have to offer. More and more businesses in western New York are discovering that they have a one stop shop for all of their telecommunications needs.

Time Warner Cable offers business to business solutions through its Time Warner Cable Business Class division. This branch of Time Warner Cable provides businesses with broadband, voice and video solutions, from the smallest venture to the largest enterprise. Our areas of expertise include high speed data solutions, commercial video solutions, fiber solutions and voice solutions. With Time Warner Cable Business Class, you'll have access to a dedicated team of support and service professionals with the experience needed in today's ever-changing business climate. While Time Warner Cable Business Class is emerging in the Buffalo market, we have been providing services to corporate partners across New York State for a decade and we can utilize this experience to ensure your service is top quality.

As a Time Warner Cable Business Class customer, you'll have access to a suite of high speed data solutions and services including web hosting, managed security, email and more through the Time Warner Cable fiber optic network. We offer both packaged service options as well as a la carte services to meet your business needs. With Time Warner Cable Business Class, you'll enjoy superior customer service, the fastest speeds, and great value. Time Warner Cable Business Class works quickly to install your services and can often have your service ready in a matter of days.

Business Class Phone offers your company a multi-line, crystal-clear, reliable phone service. Each line can be customized independently to meet your specific business needs. Our service includes unlimited local, in-state and long distance calling plans at one, flat monthly rate with no surprise fees. Important business features like hunting; three-way call transfer, anonymous call reject and more are included at no extra charge. Plus, you can keep your existing business phone numbers and telephone equipment. Business Class Phone service also offers you the option of a toll free number with a comprehensive suite of features tailored to your needs that could give you a competitive advantage.

Time Warner Cable Business Class provides commercial video solutions that fit the needs of customers ranging from healthcare facilities providing cable to patients to restaurant/bar establishments serving patrons. We can provide commercial video solutions to any business in need of television services in a lobby, waiting area or private office. Your customers and employees will receive real-time access to the latest news, weather, sports and entertainment.

If your business needs require a higher bandwidth offering more than the standard solutions, we

offer fiber solutions including point-to-point, point-to-multipoint and multipoint-to-multipoint fiber optic connectivity with a dedicated connection. With a range of connectivity speeds available, you can get the bandwidth that matches your specific business requirements.

Overall you can see that Time Warner Cable Business Class has a robust offering of voice, data, security and video services to meet the needs of your business. Serving you is our number one priority and we pride ourselves on our ability to provide you with reliable service and a dedicated, local support team.

Dave DeCirce is a senior director at Time Warner Cable Business Class, West Seneca, N.Y.

New York Real Estate Journal - 17 Accord Park Drive #207, Norwell MA 02061 - (781) 878-4540