



Product of the Month: Idesco helps New York City building owners keep an eye on their facility at all times with video monitoring

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Idesco Corp., a leading New York-based security systems integrator has partnered with Viakoo, an award-winning video surveillance network management company, to offer its customers reliable video monitoring that eliminates missing video and reduces video downtime. New York City building owners and property managers can now rely on Idesco to notify them about potential issues before they even start. They will also receive recommendations on how to fix the issue, get predictive analyses to identify problems, and receive powerful insights into the performance of assets through KPIs and data visualization delivered to a web-based dashboard or phone app.

The Viakoo video management system provides the unique ability to automatically detect and diagnose any irregularities within the entire framework of a video surveillance system. The system will send alerts instantly when abnormalities in performance are detected, so immediate action can be taken to eliminate any downtime. In addition, Idesco customers will receive detailed reports with powerful performance indications to help stay informed on all video activity at their facility.

"At Idesco, we strive to bring the latest security solutions to our customers to help them keep what matters to them safe at all times," said Michael Troiani, service manager at Idesco Corp. "We are thrilled to offer extra protection to building owners in New York City with up-to-the-minute information on any problems that may affect their video surveillance system. With this new partnership, Idesco will be able to provide added value to property managers by monitoring their system and anticipating any potential issues."

Viakoo continuously examines an entire video network, from cameras at the edges through complex computing software and networking infrastructure, to the recording of hard disks at the core every 20 minutes. Viakoo then correlates all that diagnostic data and performs predictive analytics to identify problems before they start. While ensuring continuous video surveillance system operation, Viakoo effectively eliminates 100% of informational truck rolls and reduces troubleshooting time by 80%, providing significant cost reductions.

Building owners throughout New York City now have the option to have Idesco monitor their video system from anywhere at anytime. In today's world, where building owners and managers are on the move, they need to rely on a true expert to monitor their facilities at all times and ensure smooth operations. This add-on solution is not only easy-to-use and effective, but extremely affordable to implement and can be accessed in real-time on a mobile device, tablet, or desktop.

Idesco immediately notifies an owner/manager when a camera is down in their building and tells them the exact location to help minimize any downtime or major issues. Idesco makes it easy to schedule service calls and will dispatch a certified technician to the site to fix any issues.

Idesco keeps an eye on New York City buildings and continues to be at the forefront of new

technology to help keep New Yorkers safe and secure.

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