



tw telecom is now Level 3 Communications

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It is an exciting time for tw telecom - now Level 3 Communications. The recent acquisition of our company represents a lot of positive changes, forthcoming. As a combined enterprise, with a value equivalent to \$27 billion, we stand as a strong competitor able to deliver significant, award-winning solutions and customer benefits. The transaction further positions our company as a global leader in the rapidly evolving business communications market.

What Does This Mean for New York Businesses?

Better connection in buildings; happier tenants. Improved access to quality bandwidth. Local to Global to Local Connectivity. End-to-End Accountability.

To continue to meet - and exceed - NYC's need for high quality broadband in and around the city, Level 3's upgraded network infrastructure delivers economic value, industry-leading quality service experience, and improved productivity for businesses throughout the region.

Our combined company networks connect countries to countries, buildings to buildings, machines to people, people to information and ultimately companies to their customers. Our networks will enable a higher quality, more reliable, on-net experience. In addition to our deep metro reach that already includes tens of thousands of buildings in the last mile, our extensive local-to-global footprint provides connectivity in more than 60 countries, with complex undersea routes and access to our data centers around the world.

Enterprise, property owners, building managers, government and carrier customers around the world now have access to one of the most comprehensive product portfolios in the industry, supported by Level 3's global network and tw telecom's deep metro footprint across North America.

"Level 3 is helping customers migrate to the next wave of technology," said Jeff Storey, president and CEO of Level 3. "We know our customers' needs are changing, and by bringing together these two great, customer-focused companies, we are taking the next step in the evolution of Level 3 and bringing us closer to realizing our vision of being the trusted connection to the networked world. The combination of tw telecom's rich metro footprint with Level 3's global network, positions the company to provide local-to-global business solutions and deliver a world-class customer experience."

When it comes to our service offerings here in New York, our customers can expect an even higher quality and more reliable on-net experience as they do business here and throughout the US and globally, from regions such as Europe, Middle East and Africa (EMEA) and Latin America, including access to triple the number of on-net buildings.

Specific benefits include:

- * Fiber networks with reach to North America, Latin America, EMEA and APAC regions.
- * Services reaching more than 60 countries across six continents.
- * More than 200,000 route miles globally, including extensive undersea facilities (33,000 subsea route miles).

- * Approximately 30,000 buildings connected to the network in the United States.
- * Access to the combined product portfolio, targeted at helping companies manage their growth in an efficient and secure manner.
- * Strong networks built with security and flexibility in mind.
- * Doubled company salesforce in North America, maintaining excellent customer service and reach.
- * More than 13,000 employees globally.
- * More than 50,000 customers worldwide.

As we combine our fiber networks - and world-class experience to become a stronger company, our commitment to our customers is that we will continue to deliver the best experience possible.

Learn more and stay connected: <http://www.twtelecomisnowlevel3.com/>.

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