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Question of the Month: What is the “Next Act” for struggling shopping centers and malls? - by Anthony Amenta

November 19, 2019 - Spotlights



Aerial rendering, Woburn Village - Woburn, MA

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As we continue to write obits for major retailers – among them ToysRUs, Kmart and dozens of others – I think we can officially announce the death of retail, as we know it. Even the most

conservative form of retail shopping – grocery – is being challenged by Internet buying and home delivery.

The silver lining is the extreme value that exists in the suffering shopping centers and malls. There is an incredible opportunity, through mixed-use development, to create a second vibrant life for these properties if developers are willing to take the chance. It may be the only way to survive!

In our old economy, the automobile drove development, hence our extensive highway system, suburbs and shopping sprawl. Nobody thought much about the need to drive everywhere. Today's Millennials and Gen Z'ers want something different. With the disappearance of the stay-at home mom as family shopper, the consumer world has morphed into a buy it now from anywhere at any time. Time is valuable. Young workers are done with long commutes to the office. They want convenience in a new way – in holistic communities where they can live, work and play. Even better if there is a transit hub nearby. They also want a more affordable alternative than what is available in urban centers.

Street level rendering, Woburn Village - Woburn, MA

What better opportunity to create an affordable community than our existing retail centers? Many of these centers already have the criteria for success – a large land area, well-located in suburban locations, flexible zoning and vacancies to enable a complementary mix of uses. The best mixed-use communities combine office, residential, entertainment and small retail – places to go to the gym, get a haircut, or buy a gift at a pop-up shop – within a mini ecosystem. Adding a residential component to these centers will almost always be a no brainer. In fact, they may become the essential ingredient. Residential renters and buyers will be attracted to a walkable environment, where cars can be relegated to the periphery. And traditional retailers and other uses will benefit from the built-in additional foot traffic.

There is no one recipe for success. As developers evaluate individual markets, some communities might be anchored by office, and others by entertainment (restaurants, bars, movie theaters) as a destination. Ideally, these new centers are pedestrian oriented and large enough to create critical mass. Size matters, as do a number of other factors. But risks to developers are tempered by the strengths and opportunities still viable at existing development sites.

There is a tremendous pent-up demand for the type of lifestyle today's consumers want. Our retail centers are the answer. And the sooner our centers make the transition to a true mixed-use community, the easier and less costly it will be. The time is now, and the remaining tenants in our centers are watching.

We encourage developers to wake up and embrace the potential of mixed-use. It's a fantastic

opportunity for the new paradigm.

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