

19
89 | **OVER**
TWENTY
FIVE
YEARS



Chen named president of Crystal Window & Door

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Steve Chen,
Crystal Window & Door

Queens, NY Crystal Window & Door Systems has named Steve Chen as president. Company founder Thomas Chen previously held this position, and he is now named chairman.

The promotion of Steve Chen reflects his expanding role in directing the strategic initiatives

and operations of Crystal Windows, as well as its related subsidiaries and affiliates across the country. It also marks the transition from the founding generation of this family-owned business to the next generation.

“Steve’s leadership has brought Crystal to new heights, and he has many exciting plans for this company going forward,” said Thomas Chen.

Since taking the role of COO four years ago, Steve has focused on integrating Crystal’s primary operations in New York with its other national production facilities in St. Louis, Scranton, Chicago, and Riverside, CA, resulting in greater capacity, flexibility, and responsiveness. He expanded the company’s staff of sales, customer support, and engineering professionals to meet the more sophisticated needs of Crystal’s customers. Steve embarked on a significant investment in a new multi-million dollar enterprise-wide computer system to manage the company’s quoting, sales, production, delivery and other vital operations, and allow qualified trade customers to quote and place orders directly in the Crystal system. Under his direction, the company also invested in major new equipment and expanded factory space at all its locations.

In other activities, Steve Chen served as the President of the 100-member Northeast Window & Door Association, completing the successful merger of this organization with the national Window & Door Manufacturers’ Association. He serves as a judge for Window & Door Magazine’s national annual industry achievement award program, and he is active with many local business, community, charitable, and educational organizations.

Thomas Chen started Crystal Windows in 1990, after coming to America from his native Taiwan and working in several jobs in New York City. With drive, entrepreneurial spirit, and an instinct for opportunity, he built Crystal into a national fenestration leader. Crystal now produces nearly 500,000 windows and doors per year, has a national workforce of over 700, and boasts almost one million square feet of manufacturing space. Philanthropically, Thomas established several organizations to promote Taiwanese culture and art, and to support higher educational programs for immigrants. Besides his philanthropic and charitable endeavors, Thomas will continue his corporate involvement with strategic investments to serve the design and construction market.

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