



GFI Management Services named 2014 National Resident Satisfaction Award Winner

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GFI Management Services, Inc., a leading manager of multifamily properties throughout the U.S., has been awarded a Superior Portfolio Score Award from SatisFacts, a respected resident satisfaction, resident retention and reputation management solutions company.

The awards use the results of tenant surveys to determine the residential contentment of nearly 300 national management companies. GFI Management Services received a high-level ranking for its robust residential services and commitment to providing tenants with an exceptional living experience. Last year, GFI similarly received SatisFacts' Superior Company Score Award, recognizing the national management company for outstanding residential satisfaction.

According to SatisFacts, the impact of ratings and reviews provide winners with a strong competitive advantage in today's highly challenging marketplace.

"We are extremely honored to be presented with an award that acknowledges the quality service we give our residents," said GFI Management regional vice president Nia Walters. "The continued recognition reinforces our promise to provide the highest level of service for all of our multifamily properties."

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